

## **Warranty terms for Compression and Flexure machines: extension to 2 years period**

Starting from 1 June 2010, the validity of our standard Warranty Period for all *compression and flexure machines* included in section 50 is now extended to **2 years** time.

### ***WARRANTY TERMS AND RESPONSIBILITY***

*No representation or warranty is given as to the suitability of the goods for any particular purpose and the customer shall satisfy himself in this respect and shall be totally responsible therefore.*

*Unless otherwise notified, CONTROLS guarantees to the purchaser that his products carries a warranty for the period mentioned below commencing from the date of shipment:*

- 2 years for compression and flexure machines included in section 50 of CONTROLS' range;*
- 1 year for any other product within CONTROLS' range.*

*Subject to the compliance to all installation, use, storage, maintenance and operating instruction, CONTROLS will repair or replace free of charge any defective part or parts of the product, if the defect is due to faulty material or workmanship. Warranty involves repairing of defective product/parts and does not entitle purchaser for the replacement of complete product.*

*Warranty period:*

*CONTROLS obligation under this warranty is limited to the repair or replacement at its factory, defective part or parts or product shall be returned to CONTROLS, transportation charges prepaid by the sender.*

*This warranty does not cover consumables or any part subject to be worn out by the normal use. This warranty shall not apply to any products or part of products which have been repaired or altered outside of CONTROLS factory or without CONTROLS' authorization; or have been subjected to misuse, negligence or accident; or have been used in a manner contrary to CONTROLS' instructions.*

*In the case of any goods not manufactured by CONTROLS but supplied by them or incorporated within the Company's goods, CONTROLS is unable to provide any warranty but will assign to or pass on to the Customer the benefit of any such warranty that CONTROLS shall itself have received from its own supplier.*

*For the return of defective part or parts, a written authorization (RMA) must be obtained before the returning of any material for any reason whatever. Please refer to CONTROLS web site – section Service.*

